

Złotniki, 10.01.2021

LaserPoint Sp. z o. o. is a project of SUMARIS Sp. z o. o. focused on the production of laser welding systems as well as welding and engraving services of molds and tools. With the help of our systems, we are able to repair damaged surfaces and make modifications to signs or logos.

The strategic goal of LaserPoint Sp. z o. o. is to constantly increase customer satisfaction and trust, create the highest quality products and services, consistently develop the company and increase employee satisfaction using the best professional practices, taking into account legal regulations and other obligations.

The implementation of this policy is supported by the quality management system implemented in the company, compliant with the ISO 9001: 2015 standard. Thanks to the adopted system rules:

- We set customer requirements, provide assistance in the selection of optimal solutions for them and carry out commissioned works reliably and comprehensively,
- We measure customer satisfaction and implement improvements that increase the level of satisfaction,
- We expand the range of proposed products and services, implement new technologies and modernize the machinery and infrastructure,
- We cooperate with proven and reliable suppliers, building partnership relations with them,
- We shape the awareness of responsibility for products and services among the staff and improve the skills of employees,
- We are constantly improving the effectiveness of the quality management system and the company's operations.

The assumptions of the Policy are a commitment to our clients and are known and respected by all employees of LaserPoint

Prezes Zarządu

Marek Suchecki LaserPoint Sp. z o.o.

## WELD BEYOND LIMITS

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